

Alerts - Maintenance

<u>Notification</u>	<u>Description</u>	<u>Implementation</u>
PDMP Maintenance	This would be used for PDMP system outages that are intentional and planned. These outages may be caused by PDMP upgrades or system maintenance. It may also be used for outages that may be the result of an unexpected issue but require a service interruption to resolve issues.	A button or similar functionality that allows a state to put its PDMP system in maintenance mode. Email notifications would be generated when this is done. Ideally, it would be able to be enabled in advance of the actual date and time.
Hub Maintenance	This would be used for Hub system outages that are intentional and planned. These outages may be caused by Hub upgrades or system maintenance. It may also be used for outages that may be the result of an unexpected issue but require a service interruption to resolve issues.	The message is generated by the hub administrator to all connected states indicating that maintenance will take place. This doesn't need to be a button or technical functionality.